# EXHIBIT 1



#### « Back to search results

**Case Details** 

Results 1 - 1 of 1 for . (0.02 seconds)

#### **Case Information**

Search Case Number	Case Filing <b>≎</b> Date	Case Title 💠	Case General Category \$ Description	Case Category Short Description	Case Status	Court Name	Judicial Officer <b>\$</b> Name	
CV2021012712000	08/11/2021	Mick Levin P L C, Et.Al. Vs. Medicopy Services Inc	Civil	150-199 - Other	01 - New Case	Maricopa County Superior		

### **Party Information**

First Name	Middle Name	Last Name \$	Date Of \$ Birth	Role \$ City	<b>♦</b> State <b>♦</b>	Vehicle Registration ❖ Hold
Mick		Levin		Attorney		N
		Mick Levin P L C		Plaintiff		N
		Bache & Lynch P L L C		Plaintiff		N
		American Medical Response Of Maricopa L L C		Defendant		N
		Medicopy Services Inc		Defendant		N
		Yuma Regional Medical Center		Defendant		N
		Hospital Development Of West Phoenix Inc		Defendant		N
		Orthopedic Specialists Of North America P L L C		Defendant		N
		Banner Medical Group		Defendant		N
		Sharecare Health Data Services L L C		Defendant		N
		Honorhealth		Defendant		N
		V H S Of Arrowhead Inc		Defendant		N
		Thomas Jefferson University Hospitals Inc		Defendant		N
ANDREW	M	FEDERHAR		Attorney		N
Marcos		Morales		Plaintiff		N
		Mayo Clinic Arizona		Defendant		N
John		Novac		Plaintiff		N
		Ciox Health L L C		Defendant		N
		Record Reproduction Services L L C		Defendant		N
		Scanstat Technologies L L C		Defendant		N

#### 9/17/21, 12:49 PM

First Name	Middle Name	Last Name \$	Date Of \$ Birth	Role 💠	City \$	State \$	Vehicle Registration ❖ Hold
		V H S Acquisition Subsidiary Number 1 Inc		Defendant			N
		Healthsouth Valley Of The Sun Rehabilitation Hospital L L C		Defendant			N
		Tucson Medical Center		Defendant			N
		Sonoran Orthopaedic Trauma Surgeons P L L C		Defendant			N
		V H S Outpatient Clinics Inc		Defendant			N
		Central Phoenix Medical Clinic L L C		Defendant			N
		Banner Health		Defendant			N

# **Charge Information**

	Charge	Code 💠	Charge Description 💠	Charge Class 💠	Disposition 💠	Disposition Date \$
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#### **Case Event Information**

Event Type Description \$	Event Date 💠	Preview Document 💠	Add to Cart 💠
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
NJT - Not Demand For Jury Trials	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
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COM - Complaint	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart

#### Case 2:21-cv-01604-SMB Document 1-3casFideals09/17/21 Page 4 of 83 9/17/21, 12:49 PM

Event Type Description		Preview Document 💠	Add to Cart 💠
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
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SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
SUM - Summons	08/11/2021		Add to Cart
WSS - Waiver Of Service Of Summons	09/02/2021		Add to Cart
NAR - Notice Of Appearance	09/03/2021		Add to Cart
MTA - Motion To Amend	08/26/2021		Add to Cart
CAN - Credit Memo Appearance Fee Paid	09/15/2021		Add to Cart
AFM - Affidavit of Service Registered/Certified Mail	09/09/2021		Add to Cart

## **Hearing Information**

CourtRoom Description	<b>\$</b>	Date	<b>\$</b>	Description	<b>\$</b>	Description	<b>\$</b>
No data available in table							



# **Notice of Service of Process**

null / ALL er: 23660709

Transmittal Number: 23660709 Date Processed: 08/20/2021

Primary Contact: Kim Smith

CIOX Health, LLC 925 N Point Pkwy

Ste 350

Alpharetta, GA 30005-5214

Electronic copy provided to: Yenis Molina

Dart Jackson

Entity: CIOX Health, LLC

Entity ID Number 2197397

Entity Served: Ciox Health, LLC

Title of Action: Mick Levin, PLC, E vs. Medicopy Services, Inc., dba Medicopy,

Document(s) Type: Summons/Complaint

Nature of Action: Class Action

Court/Agency: Maricopa County Superior Court, AZ

Case/Reference No: CV2021-012712

Jurisdiction Served:

Date Served on CSC:

Answer or Appearance Due:

Originally Served On:

Arizona

08/19/2021

20 Days

CSC

How Served: Regular Mail
Sender Information: Mick Levin
480-865-3051

Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

To avoid potential delay, please do not send your response to CSC

251 Little Falls Drive, Wilmington, Delaware 19808-1674 (888) 690-2882 | sop@cscglobal.com

MICK LEVIN, ESQ., (SBN 021891) 1 micklevin@mlplc.com 2 MICK LEVIN, P.L.C. 3401 N. 32<sup>nd</sup> Street 3 Phoenix, AZ 85018 Ph: 480-865-3051 / 866-707-7222 4 Fax: 800-385-1684 5 Attorneys for Plaintiffs 6 IN THE SUPERIOR COURT OF THE STATE OF ARIZONA 7 8 IN AND FOR THE COUNTY OF MARICOPA 9 Mick Levin, PLC., an Arizona Professional 10 Case No. <u>CV</u>2021-012712 Limited Liability Company; Bache & Lynch, 11 PLLC, an Arizona Professional Limited **WAIVER OF SERVICE RE:** Liability Company; Marcos Morales, an adult **DEFENDANT** 12 individual; John Novac, an adult individual; Ciox Health, LLC 13 Plaintiffs. 14 ٧. 15 Medicopy Services, Inc., d/b/a Medicopy, a 16 Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, 17 LLC, a Foreign Limited Liability Company: Mayo Clinic Arizona, an Arizona Nonprofit 18 Corporation; Ciox Health, LLC d/b/a IOD 19 Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign 20 Limited Liability Company: Hospital 21 Development of West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit 22 (Business) Corporation; Yuma Regional Medical Center, an Arizona Nonprofit 23 Corporation, Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona, an 24

Arizona Professional Limited Liability

Company; Record Reproduction Services, LLC, a Foreign Limited Liability Company;

25

1	Record Reproduction Services, LLC d/b/a
2	RRS Medical, LLC, a Foreign Limited
	Liability Company; ScanStat Technologies,
3	LLC, a Foreign Limited Liability Company; Banner Medical Group d/b/a The Orthopedic
4	Clinic Association, an Arizona Nonprofit
	Corporation; Sharecare Health Data
5	Services, LLC, a Foreign Limited Liability
6	Company; HonorHealth, an Arizona
7	Nonprofit Corporation; Sonoran Orthopaedic
7	Trauma Surgeons, PLLC, an Arizona  Professional Limited Liability Company;
8	Tucson Medical Center, an Arizona Nonprofit
9	Corporaton; VHS Acquisition Subsidiary
	Number 1, Inc. d/b/a Abrazo Scottsdale
10	Campus, an Arizona For-Profit Health Care Corporation; HealthSouth Valley of the Sun
11	Rehabilitation Hospital, LLC d/b/a
40	Encompass Health Valley of the Sun, a
12	Foreign Limited Liability Company; VHS
13	Outpatient Clinics, Inc., d/b/a Abrazo Medical
14	Group, a Foreign For-Profit Health Care  Corporation; VHS of Arrowhead, Inc. d/b/a
	Abrazo Arrowhead, a Foreign For-Profit
15	Health Care Corporation; Central Phoenix
16	Medical Clinic, LLC, an Arizona Limited
	Liability Company; Banner Health d/b/a
17	Banner Del E Webb Medical Center, an Arizona Nonprofit Corporation; Thomas
18	Jefferson University Hospitals, Inc., a
19	Foreign Non-Profit Health Care Corporation;
19	
20	Defendants.
21	
	TO: Plaintiffs and Mick Levin, attorney:
22	
23	I,, acknowledge receipt of your request that I waive
24	service of summons upon Ciox Health, LLC. in the above captioned action in the
25	Superior Court of the State of Arizona in and for the County of Maricopa.
26	
I	

I have received a copy of the complaint in the action, two copies of this instrument, and a means by which I can return the signed waiver to you without cost to me. I agree to save the cost of service of a summons and an additional copy of the complaint in this lawsuit by not requiring that I (or the entity on whose behalf I am acting) be served with judicial process in the manner provided by the Arizona Rules of Civil Procedure.

I (or the entity on whose behalf I am acting) will retain all defenses or objections to the lawsuit or to the jurisdiction or venue of the court except for objections based on a defect in the summons or in the service of the summons.

I understand that a judgment may be entered against me (or the party on whose behalf I am acting) if an answer or motion under Rule 12 is not served upon you within sixty (60) days after the Request for Waiver of Service of Summons was sent, or within ninety (90) days after that date if the request was sent outside the United States.

DATED this	day of	, 2021
Representative for Ciox	v Health III C	

# **DUTY TO AVOID UNNECESSARY COSTS OF SERVICE OF SUMMONS**

Rule 4.1 and Rule 4.2 of the Arizona Rules of Civil Procedure require certain parties to cooperate in saving unnecessary costs of service of the summons and the pleading. A defendant located in the United States who, after being notified of an action and asked by a plaintiff located in the United States to waive service of a summons, fails to do so will be required to bear the cost of such service unless good cause be shown for its failure to sign and return the waiver.

It is not good cause for a failure to waive service that a party believes that the complaint is unfounded, or that the action has been brought in an improper place or in a court that lacks jurisdiction over the subject matter of the action or over its person or property. A party who waives service of the summons retains all defenses and objections (except any relating to the summons or to the service of the summons), and may later object to the jurisdiction of the court or to the place where the action has been brought.

A defendant who waives service must, within the time specified on the waiver form, serve on the plaintiff's attorney (or unrepresented plaintiff) a response to the complaint and also must file a signed copy of the response with the court. If the answer or motion is not served within this time, a default judgment may be taken against that defendant. By waiving service, a defendant is allowed more time to answer than if the summons had been actually served when the request for waiver of service was received.

IN AND FOR THE COUNTY OF MARICOPA

1	MICK LEVIN, ESQ., (SBN 021891)
2	micklevin@mlplc.com MICK LEVIN, P.L.C.
3	3401 N. 32 <sup>nd</sup> Street
	Phoenix, AZ 85018
4	Ph: 480-865-3051 / 866-707-7222
-	Fax: 800-385-1684
5	•
6	Attorneys for Plaintiffs
7	IN THE SUPERIOR COURT OF THE STATE OF ARIZONA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual:

Plaintiffs,

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Medicopy Services, Inc., d/b/a Medicopy, a Foreign For-Profit (Business) Corporation: American Medical Response of Maricopa. LLC, a Foreign Limited Liability Company; Mayo Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit (Business) Corporation: Yuma Regional Medical Center, an Arizona Nonprofit Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona, an Arizona Professional Limited Liability Company; Record Reproduction Services, LLC, a Foreign Limited Liability Company;

Case No. <u>CV2021-012712</u>

WAIVER OF SERVICE RE: DEFENDANT Ciox Health, LLC

1 Record Reproduction Services, LLC d/b/a RRS Medical, LLC, a Foreign Limited 2 Liability Company; ScanStat Technologies, LLC, a Foreign Limited Liability Company: 3 Banner Medical Group d/b/a The Orthopedic Clinic Association, an Arizona Nonprofit 4 Corporation; Sharecare Health Data 5 Services, LLC, a Foreign Limited Liability Company: HonorHealth, an Arizona 6 Nonprofit Corporation; Sonoran Orthopaedic Trauma Surgeons, PLLC, an Arizona 7 Professional Limited Liability Company: 8 Tucson Medical Center, an Arizona Nonprofit Corporaton; VHS Acquisition Subsidiary 9 Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an Arizona For-Profit Health Care 10 Corporation; HealthSouth Valley of the Sun 11 Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun, a 12 Foreign Limited Liability Company: VHS Outpatient Clinics, Inc., d/b/a Abrazo Medical 13 Group, a Foreign For-Profit Health Care Corporation; VHS of Arrowhead, Inc. d/b/a 14 Abrazo Arrowhead, a Foreign For-Profit 15 Health Care Corporation; Central Phoenix Medical Clinic, LLC, an Arizona Limited 16 Liability Company: Banner Health d/b/a Banner Del E Webb Medical Center, an 17 Arizona Nonprofit Corporation; Thomas 18 Jefferson University Hospitals, Inc., a Foreign Non-Profit Health Care Corporation; 19 Defendants. 20 21 TO: Plaintiffs and Mick Levin, attorney: 22 \_, acknowledge receipt of your request that I waive 23 24 service of summons upon Ciox Health, LLC. in the above captioned action in the 25 Superior Court of the State of Arizona in and for the County of Maricopa. 26

I have received a copy of the complaint in the action, two copies of this instrument, and a means by which I can return the signed waiver to you without cost to me. I agree to save the cost of service of a summons and an additional copy of the complaint in this lawsuit by not requiring that I (or the entity on whose behalf I am acting) be served with judicial process in the manner provided by the Arizona Rules of Civil Procedure.

I (or the entity on whose behalf I am acting) will retain all defenses or objections to the lawsuit or to the jurisdiction or venue of the court except for objections based on a defect in the summons or in the service of the summons.

I understand that a judgment may be entered against me (or the party on whose behalf I am acting) if an answer or motion under Rule 12 is not served upon you within sixty (60) days after the Request for Waiver of Service of Summons was sent, or within ninety (90) days after that date if the request was sent outside the United States.

DATED this day o	f, 2021
Representative for Ciox Health,	LLC

### **DUTY TO AVOID UNNECESSARY COSTS OF SERVICE OF SUMMONS**

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MICK LEVIN, P.L.C. Page 14 of 83

Attorneys at Law

3401 N. 32ND STREET

Phoenix, Arizona 85018



Mick Levin, PLC 3401 N 32<sup>nd</sup> st Phoenix, AZ 85018 Case 2:21-cv-01604, SMB Decument 1-3 Filed 09/17/21 Page 15 of 83

Mick Levin Attorney micklevin@mlplc.com

Attorneys at Law

Alexandra G. Van Duffelen Attorney alex@mlplc.com

STEWART GROSS
ATTORNEY - OF COUNSEL
STEWART@SFGROSSLAW.COM

JOHN ROBERTSON
ATTORNEY
JOHNROBERTSON@MLPLC.COM

August 17, 2021 VIA US MAIL ONLY:

Ciox Health, LLC c/o Statutory Agent Corporation Service Company 8825 N. 23<sup>rd</sup> Ave., Ste. 100 Phoenix, AZ 85021

RE: Mick Levin, PLC v Medicopy et al

Dear Sir/Madam:

Enclosed please find the Complaint and Summons, which have been filed with the Court in the above-named action. I have also enclosed two copies of a Waiver of Service. Please sign one Waiver where indicated and return it to my office in the enclosed self-addressed, stamped envelope. The other Waiver is for you to keep for your records.

You should forward a copy of these documents to your insurance company as soon as possible.

Should you have any questions or concerns regarding this matter, please contact your insurance company.

Sincerely,

Mick Levin

ML/cb

Enclosures as stated

Clerk of the Superior Court
\*\*\* Electronically Filed \*\*\*
C. Cuellar, Deputy
8/11/2021 2:38:48 PM
Filing ID 13237960

Person/Attorney Filing: Mick Levin Mailing Address: 3401 N. 32nd Street City, State, Zip Code: Phoenix, AZ 85018

Phone Number: (480)865-3051

E-Mail Address: micklevin@mlplc.com
[ ] Representing Self, Without an Attorney

(If Attorney) State Bar Number: 021891, Issuing State: AZ

# IN THE SUPERIOR COURT OF THE STATE OF ARIZONA IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC, et al.
Plaintiff(s),
v.
Medicopy Services, Inc., DBA
Medicopy, et al.

Case No. CV2021-012712

**SUMMONS** 

To: Ciox Health, LLC

Defendant(s).

# WARNING: THIS AN OFFICIAL DOCUMENT FROM THE COURT THAT AFFECTS YOUR RIGHTS. READ THIS SUMMONS CAREFULLY. IF YOU DO NOT UNDERSTAND IT, CONTACT AN ATTORNEY FOR LEGAL ADVICE.

- 1. A lawsuit has been filed against you. A copy of the lawsuit and other court papers were served on you with this Summons.
- 2. If you do not want a judgment taken against you without your input, you must file an Answer in writing with the Court, and you must pay the required filing fee. To file your Answer, take or send the papers to Clerk of the Superior Court, 201 W. Jefferson, Phoenix, Arizona 85003 or electronically file your Answer through one of Arizona's approved electronic filing systems at http://www.azcourts.gov/efilinginformation.

  Mail a copy of the Answer to the other party, the Plaintiff, at the address listed on the top of this Summons.

Note: If you do not file electronically you will not have electronic access to the documents in this case.

3. If this Summons and the other court papers were served on you within the State of Arizona, your Answer must be filed within TWENTY (20) CALENDAR DAYS from the date of service, not counting the day of service. If this Summons and the other court papers were served on you outside the State of Arizona, your Answer must be filed within THIRTY (30) CALENDAR DAYS from the date of service, not counting the day of service.

Requests for reasonable accommodation for persons with disabilities must be made to the court by parties at least 3 working days in advance of a scheduled court proceeding.

GIVEN under my hand and the Seal of the Superior Court of the State of Arizona in and for the County of MARICOPA

SIGNED AND SEALED this Date: August 11, 2021

JEFF FINE Clerk of Superior Court

By: CECILIA CUELLAR

Deputy Clerk



Requests for an interpreter for persons with limited English proficiency must be made to the division assigned to the case by the party needing the interpreter and/or translator or his/her counsel at least ten (10) judicial days in advance of a scheduled court proceeding.

If you would like legal advice from a lawyer, contact Lawyer Referral Service at 602-257-4434 or <a href="https://maricopabar.org">https://maricopabar.org</a>. Sponsored by the Maricopa County Bar Association.

Clerk of the Superior Court

\*\*\* Electronically Filed \*\*\*

C. Cuellar, Deputy

8/11/2021 2:38:48 PM

Filing ID 13237954

MICK LEVIN, ESQ., (SBN 021891)

micklevin@mlplc.com

MICK LEVIN, P.L.C.

3401 N. 32<sup>nd</sup> Street Phoenix, AZ 85018

Ph: 480-865-3051 / 866-707-7222

Fax: 800-385-1684

Attorneys for Plaintiffs

# IN THE SUPERIOR COURT OF THE STATE OF ARIZONA IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual;

Plaintiffs.

13||<sub>V.</sub>

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Medicopy Services, Inc., d/b/a Medicopy, a Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, LLC, a Foreign Limited Liability Company; Mayo Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit (Business) Corporation; Yuma Regional Medical Center, an Arizona Nonprofit Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona,

an Arizona Professional Limited Liability

Case No. CV2021-012712

**DEMAND FOR JURY TRIAL** 

Company; Record Reproduction Services. LLC, a Foreign Limited Liability Company: 2 Record Reproduction Services, LLC d/b/a RRS Medical, LLC, a Foreign Limited Liability Company; ScanStat Technologies, LLC, a Foreign Limited Liability Company: Banner Medical Group d/b/a The Orthopedic Clinic Association, an Arizona Nonprofit Corporation; Sharecare Health Data Services, LLC, a Foreign Limited 6 Liability Company; HonorHealth, an Arizona Nonprofit Corporation: Sonoran 7 Orthopaedic Trauma Surgeons, PLLC, an Arizona Professional Limited Liability 8 Company; Tucson Medical Center, an Arizona Nonprofit Corporaton; VHS 9 Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an Arizona 10 For-Profit Health Care Corporation; HealthSouth Valley of the Sun 11 Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun, a Foreign Limited Liability Company; VHS Outpatient Clinics, Inc., d/b/a Abrazo Medical Group, a Foreign For-Profit Health Care Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo Arrowhead, a Foreign For-Profit Health Care Corporation; Central Phoenix Medical Clinic, LLC, an Arizona Limited Liability Company; Banner Health d/b/a Banner Del E Webb Medical Center, an Arizona Nonprofit Corporation: Thomas 17 Jefferson University Hospitals, Inc., a Foreign Non-Profit Health Care 18 Corporation; Defendants.

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Plaintiffs, pursuant to the Arizona Rules of Civil Procedure, hereby requests that this matter be tried to a jury.

DATED this 11th day of August, 2021

MICK LEVIN, P.L.C.

/s/ Mick Levin Mick Levin Attorneys for Plaintiffs

#### Case 2:21-cv-01604-SMB Document 1-3 Filed 09/17/21 Page 21 of 83

Clerk of the Superior Court

\*\*\* Electronically Filed \*\*\*
C. Cuellar, Deputy

8/11/2021 2:38:48 PM

Filing ID 13237953

MICK LEVIN, ESQ., (SBN 021891)

micklevin@mlplc.com

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3401 N. 32<sup>nd</sup> Street

Phoenix, AZ 85018

Ph: 480-865-3051 / 866-707-7222

Fax: 800-385-1684

Attorneys for Plaintiffs

#### IN THE SUPERIOR COURT OF THE STATE OF ARIZONA

### IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual;

Plaintiffs.

V.

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Medicopy Services, Inc., d/b/a Medicopy, a Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, LLC, a Foreign Limited Liability Company; Mayo Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of West Phoenix, Inc. d/b/a

Abrazo West Campus a Foreign For-Profit (Business) Corporation; Yuma Regional Medical Center, an Arizona Nonprofit

Corporation, Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona,

an Arizona Professional Limited Liability

Case No. CV2021-012712

#### COMPLAINT

(Declaratory Judgment)

Company; Record Reproduction Services. LLC, a Foreign Limited Liability Company: Record Reproduction Services, LLC d/b/a RRS Medical, LLC, a Foreign Limited Liability Company; ScanStat Technologies, LLC, a Foreign Limited Liability Company; Banner Medical Group d/b/a The Orthopedic Clinic Association, an Arizona Nonprofit Corporation; Sharecare Health Data Services, LLC, a Foreign Limited Liability Company; HonorHealth, an Arizona Nonprofit Corporation; Sonoran Orthopaedic Trauma Surgeons, PLLC, an Arizona Professional Limited Liability Company: Tucson Medical Center, an Arizona Nonprofit Corporaton; VHS Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an Arizona 10|| For-Profit Health Care Corporation; HealthSouth Valley of the Sun Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun, a 12 Foreign Limited Liability Company; VHS Outpatient Clinics, Inc., d/b/a Abrazo Medical Group, a Foreign For-Profit Health Care Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo Arrowhead, a Foreign For-Profit Health Care Corporation: Central Phoenix Medical Clinic, LLC, an Arizona Limited Liability Company; Banner Health d/b/a Banner Del E Webb Medical Center. an Arizona Nonprofit Corporation; Thomas Jefferson University Hospitals, Inc., a 17 Foreign Non-Profit Health Care 18 Corporation: Defendants. 19

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For their complaint against Defendants, Plaintiffs plead as follows:

**Jurisdictional Allegations** 

At all times material hereto, Defendant Mayo Clinic Arizona was an

Arizona Domestic Nonprofit Corporation.

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9.

Delaware Limited Liability Company.

28.

Profit Health Care corporation doing business in Maricopa County,
Arizona.

- 26. At all times material hereto, Defendant VHS of Arrowhead, Inc., d/b/a
  Abrazo Arrowhead ("Abrazo Arrowhead") was a Delaware For-Profit Health
  Care corporation doing business in Maricopa County, Arizona.
- 27. At all times material hereto, Defendant Thomas Jefferson University

  Hospital, Inc. ("Jefferson Medical Group") was a Pennsylvania corporation

  doing business in Pennsylvania.
  - At all times material hereto, Defendants American Medical Response of Maricopa, LLC, Mayo Clinic Arizona, Abrazo West Campus, Abrazo Community Health Network, Abrazo Scottsdale Camps, Abrazo Medical Group, Abrazo Arrowhead, Yuma Regional Medical Center, OrthoArizona, DignityHealth, Orthopedic Clinic, HonorHealth, Sonoran Orthopedic, Central Phoenix Medical Clinic, LLC, Jefferson Medical Group, Banner Health, and Encompass Health (collectively, "Health Care Provider Defendants") were providers of health care related services.
- 29. Venue and jurisdiction are proper in this court. Defendants caused the acts giving rise to this declaratory relief action to occur in Maricopa County,

  Arizona. Plaintiffs are residents of Arizona.

## **Class Action Certification**

30. Plaintiffs Mick Levin, PLC, and Bache & Lynche, PLLC bring this action under Rule 23 of the Arizona Rules of Civil Procedure. Plaintiffs Mick

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Levin, PLC and Bache & Lynche, PLLC bring this action on their own behalf and on behalf of Sub Class 1, pursuant to Rule 23(a) and 23(b)(2) of Ariz. R. Civ. P. Sub Class 1 consists of:

- a. Similarly situated law firms where individuals request medical providers send their records to;
- b. Where the personal injury law firms who are being issued invoices and billed for medical records requests not made by them.
- 31. Plaintiffs John Novac and Marcos Morales bring this action under Rule 23 of the Arizona Rules of Civil Procedure. Plaintiffs John Novac and Marcos Morales bring this action on their own behalf and on behalf of Sub Class 2, pursuant to Rule 23(a) and 23(b)(2) of Ariz. R. Civ. P. Sub Class 2 consists of:
  - a. Similarly situated individuals who request their own medical records from health care providers
  - b. Whose health care providers have refused to provide them part or all of their records after having received a request from those who qualify under Sub Class 1 for such records.
- 32. The requirements of Ariz. R. Civ. P. 23(a) and 23(b)(2), are met, as set forth below.
- 33. Arizona Courts view federal cases construing Rule 23 as authoritative.

  Under federal law, more than forty class members satisfies the numerosity requirement. With regard to the standard of proof necessary to satisfy

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class numerosity requirements, "[it] is not necessary that the members of the class be so clearly identified that any member can be presently ascertained. [cite omitted] The court may draw a reasonable inference of the size of the class from the facts before it." *Sherman v. Griepentrop*, 775 F.Supp. 1283, 1389 (D. Nev. 1991).

Pre-filing research conclusively establishes that the numerosity requirement is easily satisfied with regard to Sub Class 1 and Sub Class 2. It is common practice for patients who are personal injury claimants ("patients/claimants") to request their medical records be sent to a law firms that represent the patients/claimants. Although the law firms are not the requesting parties, it is common practice for medical providers, such as the Health Care Provider Defendants and/or their agents, to send an invoice to the law firms, rather than the patients/claimants who request the medical records be sent to the law firms. On occasion, a patient/claimant may request a medical provider such as the Health Care Provider Defendants provide the patient/claimant with their own medical records after requesting a medical provider, such as the Health Care Provider Defendants, provide their records to a law firm and for such medical providers, such as Health Care Provider Defendants, to refuse to provide patients/claimants with their full medical records upon request.

35. The commonality requirement "requires simply that there exist a question of law or fact common to the class." Lennon v. First National Bank of

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Arizona, 21 Ariz. App. 306, 309 (1974). "The existence of share legal issues with divergent factual predicates is sufficient, as is a common core of salient facts coupled with disparate legal remedies within the class."

Parra v. Bashas' Inc., 536 F.3d 975, 978 (9th Cir. 2008).

- Class members of Sub Class 1 are Arizona resident personal injury law firms. Defendants are medical providers and their agents sending medical records to law firms in Arizona. All events at issue occurred in Arizona. One statute of limitation applies on each cause of action. Only Arizona affirmative defenses apply. The only legal issue is whether Health Care Provider Defendants, through their agents, have a contract with Sub Class 1 members. Likewise, the factual issues are virtually identical.
- 37. Class members of Sub Class 2 are Arizona residents and Defendants are medical providers and their agents operating in Arizona. One state statute of limitation applies on each cause of action. Only Arizona affirmative defenses apply. The only legal issue is whether Health Care Provider Defendants are required to provide full medical records to patients upon request. The facts as set forth in the proposed class definition provide for little factual variance.
- As with the numerosity requirement, Arizona courts follow the Federal requirements for typicality: "[U]nder the rule's permissive standards, representative claims are 'typical' if they are reasonably coextensive with those of absent class members; they need not be substantially identical."

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Hanlon v. Chrysler Corp., 150 F.3d 1011, 1019 (9th Cir. 1998); Staton v. Boeing, 327 F.3d 938, 957 (9th Cir. 2003).

- With respect to Sub Class 1, class representatives are in a factual and legal posture identical to the class members. All are Arizona personal injury law firms. All have not requested medical records sent to them, rather, patients/claimants have requested medical records sent to the Arizona personal injury law firms. In each instance, the Health Care Provider Defendants and/or their agents have billed the personal injury law firm for records requested by a patient of Health Care Provider Defendants.
- 40. With respect to Sub Class 2, class representatives are in a factual and legal posture identical to the class members. All are Arizona residents. All have requested their own medical records from providers after having requested their medical records be sent to a law firm. In each case, the medical provider has refused to provide the Arizona resident their complete records.
- 41. The adequacy element consists of both the adequacy of named plaintiff's counsel, and the adequacy of representation provided in protecting the different, separate, and distinct interest of the class members. In the present case, Plaintiff's counsel is capable of adequately representing both Sub Class 1 and Sub Class 2. Furthermore, Plaintiff's interests are not antagonistic to the rest of the class.

43. Rule 23(b)(2) certification is appropriate if "the party opposing the class has acted or refused to act on grounds generally applicable to the class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the class as a whole." Ariz. R. Civ. P. 23(b)(2).

- 44. Arizona has no relevant published case law on this point. Federal law states: "[I]n order to permit certification under this rule, the claim for monetary damages must be secondary to the primary claim for injunctive or declaratory relief." *Molski v. Gleich*, 318 F.3d 937, 947 (9th Cir. 2003). A Rule 23(b)(2) claim is not limited solely to declaratory and injunctive relief, but such relief must predominate. *Id*.
- 45. Defendants have acted on grounds that apply generally to the class.

  Health Care Provider Defendants have invoiced/charged members of Sub

  Class 1 themselves or through their agents for records members of Sub

  Class 1 did not request. Health Care Provider Defendants have refused to

  give members of Sub Class 2 their complete medical records as members

  of Sub Class 2 are entitled under law.
- 46. Sub Class 1 and Sub Class 2 meet the criterion for Rule 23(b)(2) certification in that members of Sub Class 1 and Sub Class 2 only seek declaratory relief.

# COUNT I – Declaratory Judgment (Sub Class 1)

- 47. Plaintiffs reiterate the foregoing as if fully reproduced herein.
- 48. Defendant American Medical Response of Maricopa, LLC's patient, Mable Woo, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- 49. Upon information and belief, Defendant Medicopy is Defendant American Medical Response of Maricopa, LLC's agent.
- 50. Upon information and belief, Defendant American Medical Response of Maricopa, LLC contracted with Defendant Medicopy to manage medical record requests. Defendant Medicopy sent the records and issued Plaintiff Mick Levin, PLC., an invoice for the records requested by Defendant American Medical Response of Maricopa, LLC's patient.
- 51. Defendant Jefferson Medical Group's patient, Shamika Cohen, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- 52. Upon information and belief, Defendant Ciox Health, LLC is Defendant Jefferson Medical Group's agent.
- 53. Upon information and belief, Defendant Jefferson Medical Group contracted with Defendant Ciox Health, LLC to manage medical record requests. Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC., an invoice for the records requested by Defendant Jefferson medical Group's patient.

- 54. Defendant Mayo Clinic Arizona's patient, Linda Benmour, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- 55. Upon information and belief, Defendant Ciox Health, LLC d/b/a IOD Incorporated is Defendant Mayo Clinic Arizona's agent.
- 56. Upon information and belief, Defendant Mayo Clinic Arizona contracted with Defendant Ciox Health, LLC d/b/a IOD Incorporated to manage medical record requests. Defendant Ciox Health, LLC d/b/a IOD Incorporated sent the records and issued Plaintiff Mick Levin, PLC, an invoice for the records requested by Defendant Mayo Clinic Arizona's patient.
- 57. Defendant Abrazo West Campus' patient, Kristin Hart, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
  - 58. Upon information and belief, Defendant Ciox Health, LLC is Defendant Abrazo West Campus' agent.
    - 9. Upon information and belief, Defendant Abrazo West Campus contracted with Defendant Ciox Health, LLC to manage medical record requests.

      Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC, an invoice for the records requested by Abrazo West Campus' patient.
- 60. Defendant Abrazo Community Health Network's patient, Emmett Pipkins, requested medical records from his treatment be sent to Plaintiff Mick Levin, PLC.

Defendant Ciox Health, LLC to manage medical record requests.

Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC an invoice for the records Plaintiff's client requested from Defendant Encompass.

- 69. Defendant OrthoArizona's patients, Janice Parker and Jennifer Darchuk, requested records of their medical treatment be sent to Plaintiff Mick Levin, PLC.
- 70. Upon information and belief, Defendant RRS Medical is Defendant OrthoArizona's agent.
- 71. Upon information and belief, Defendant OrthoArizona contracted with Defendant RRS Medical to manage medical record requests. Defendant RRS Medical sent the records and issued Plaintiff Mick Levin, PLC invoices for records requested Defendant OrthoArizona's patients.
- 72. Defendant Dignity Health's patients, Lorenza Alonzo and Aguero Molina, requested records of their medical treatment be sent to Plaintiff Mick Levin, PLC.
- 73. Upon information and belief, Defendant ScanStat Technologies, LLC is Defendant Dignity Health's agent.
- 74. Upon information and belief, Defendant Dignity Health contracted with Defendant ScanScat Technologies, LLC to manage medical record requests. Defendant ScanStat Technologies, LLC sent the records and issued Plaintiff Mick Levin, PLC invoices for the records requested by Defendant Dignity Health's patients.

- 75. Defendant Orthopedic Clinic's patient, Daniel Parent, requested records of his medical treatment be sent to Plaintiff Mick Levin, PLC.
- 76. Upon information and belief, Defendant ScanStat Technologies, LLC Is Defendant Orthopedic Clinic's agent.
- 77. Upon information and belief, Defendant Orthopedic Clinic contracted with Defendant ScanStat Technologies, LLC to manage medical record requests. Defendant ScanStat Technologies, LLC sent the records and issued Plaintiff Mick Levin, PLC invoices for records requested by Defendant Orthopedic Clinic's patients.
- Defendant Central Phoenix Medical Clinic, LLC's patient, Mable Woo,
   requested her medical records be sent to Plaintiff Mick Levin, PLC.
- 12 79. Upon information and belief, Defendant Sharecare is Defendant Central
   13 Phoenix Medical Clinic, LLC's agent.
  - 80. Upon information and belief, Defendant Central Phoenix Medical Clinic,
    LLC contracted with Defendant Sharecare to manage medical record
    requests. Defendant Sharecare sent the records and issued Plaintiff Mick
    Levin, PLC an invoice for the records requested by Defendant Central
    Phoenix Medical Clinic, LLC's patient.
  - 81. Defendant HonorHealth's patients, Jennifer Darchuk, Celeste Mohar, Peter Bruno, Linda Benmour, Tyler Corless-Bishop, Eileen Muro, Paula Jackson, and Emmett Pipkins, requested records of their medical treatment be sent to Plaintiff Mick Levin, PLC.

- an invoice for the record request made by Defendant Abrazo Scottsdale Campus' patient.
- 90. Defendant Abrazo Medical Group's patient, Anahi Rodriguez, requested their medical records be sent to Plaintiff Mick Levin, PLC.
- 91. Upon information and belief, Defendant Sharecare is Defendant Abrazo Medical Group's agent.
- 92. Upon information and belief, Defendant Abrazo Medical Group contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff Mick Levin, PLC an invoice for the record request made by Plaintiff Mick Levin, PLC's client.
- 93. Defendant Abrazo Arrowhead's patient, Emmett Pipkins, requested records of his medical treatment be sent to Plaintiff Mick Levin, PLC.
- 13 94. Upon information and belief, Defendant Sharecare is Defendant Abrazo
   14 Arrowhead's agent.
- 15 95. Upon information and belief, Defendant Abrazo Arrowhead contracted with
  16 Defendant Sharecare to manage medical record requests. Defendant
  17 Sharecare sent the records and issued Plaintiff Mick Levin, PLC an invoice
  18 for records requested by Defendant Abrazo Arrowhead's patient.
  - 96. Defendant Tucson Medical Center's patient, Jennifer Lopez, requested records of her medical treatment be sent to Plaintiff Bache & Lynche, PLLC.

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Upon information and belief, Defendant Tucson Medical Center contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff an invoice for the request made by Defendant Tucson Medical Center's patient.

- In each instance, Health Care Provider Defendants are charging Plaintiff Mick Levin, PLC, Plaintiff Bache & Lynche, PLLC and other members of Sub Class 1 for medical records not requested by Plaintiff Mick Levin, PLC, and Bache & Lynche, PLLC. In each instance, *patients* of Health Care Provider Defendants are requesting their medical records to be sent to a third party/law firm (members of Sub Class 1). Heath Care Provider Defendants then sent the medical records and a bill for the medical records to the third party/law firms/members of Sub Class 1. The members of Sub Class 1 did not enter into any agreement or make any requests of Health Care Provider Defendants.
- 99. Plaintiffs respectfully move this Court to hold there is no contract between Health Care Provider Defendants and members of Sub Class 1 when patients of clients of Sub Class 1/patients of Health Care Provider Defendants request their medical records to be sent to members of Sub Class 1.

## COUNT II - Declaratory Judgment (Sub Class 2)

100. Plaintiffs reiterate the foregoing as if fully reproduced herein.

- 101. On February 15, 2020, Plaintiff Marcos Morales ("Marcos") sent a request to Defendant HonorHealth for records of his medical treatment at Defendant HonorHealth's John C Lincoln North Mountain Hospital facility be sent to Plaintiff Mick Levin, PLC.
- 102. On March 2, 2020, Defendant Sharecare issued Plaintiff Mick Levin, PLC an invoice indicating Marcos's medical records consisted of 665 pages.
- 103. On or about March 23, 2020, Marcos went to Defendant HonorHealth's John C Lincoln North Mountain Hospital Facility and requested his full medical records.
- 104. Defendant HonorHealth provided to Marcos only 49 pages of medical records.
- 105. On April 22, 2020, Plaintiff John Novac ("John") went to Defendant Banner Health's Del E Webb location to collect his son's medical records.
- 106. Employees and/or agents of Defendant Banner Health provided John with incomplete medical records.
- 107. On May 12, 2020, John returned to Defendant Banner Health's Del E
  Webb location. John once again requested his son's full medical records.

  John was told by employees and/or agents of Defendant Banner Health

  John already received all of the records John was entitled to. If John would

  like the complete medical records, according to Defendant Banner Health

  employees and/or agents, John's attorney must request the records to

  receive a complete copy of them.

- 108. Under A.R.S. 12-2293, Defendants HonorHealth and Banner Health must

  "on the written request of a patient . . . for access to or copies of the

  patient's medical records and payment records, the health care provider in

  possession of the record shall provide access to or copies of the records to

  the patient . . ".
  - 109. Upon information and belief, Defendants HonorHealth and Banner Health refused to provide Marcos, John, and other members of Sub Class 2 their complete medical records upon valid request pursuant to A.R.S. 12-2293 due to the involvement of an attorney's office.
  - 110. Plaintiffs respectfully move this Court to require Defendants HonorHealth and Banner Health to provide Marcos, John, and other members of Sub Class 2 their complete medical records upon valid request pursuant to A.R.S. 12-2293 regardless of any other request.

WHEREFORE, Plaintiffs on behalf of themselves, Sub Class 1 and Sub Class 2, pray for judgment against Defendants as follows:

- A. Certify this case as a class action, pursuant to Rule 23(a) and 23(b)(2).
- B. Declare that there is no contract between Health Care Provider Defendants and members of Sub Class 1.
- C. Require that Defendants HonorHealth and Banner Health provide their medical records to members of Sub Class 2.

D. Award costs and attorneys fees pursuant to A.R.S. 12-341 and A.R.S. 12-341.01.

E. Provide such other relief as this Court deems just and proper.

DATED this 11th day of August, 2021

<u>/s/ Mick Levin</u> Mick Levin

MICK LEVIN, P.L.C.

Attorneys for Plaintiffs





Ciox Health, LLC c/o Statutory Agent Corporation Service Company 8825 N. 23rd Ave., Ste. 100 Phoenix, AZ 85021

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4||Fax: 800-385-1684

Attorneys for Plaintiffs

# IN THE SUPERIOR COURT OF THE STATE OF ARIZONA IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual;

Plaintiffs,

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Medicopy Services, Inc., d/b/a Medicopy, a Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, LLC, a Foreign Limited Liability Company; Mayo Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of West Phoenix, Inc. d/b/a

20 (Business) Corporation; Yuma Regional Medical Center, an Arizona Nonprofit Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona,

an Arizona Professional Limited Liability

Abrazo West Campus a Foreign For-Profit

**DEMAND FOR JURY TRIAL** 

1	Company; Record Reproduction Services,
	LLC, a Foreign Limited Liability Company;
2	Record Reproduction Services, LLC d/b/a
	RRS Medical, LLC, a Foreign Limited
3	Liability Company; ScanStat Technologies,
	LLC, a Foreign Limited Liability Company;
4	Banner Medical Group d/b/a The
اے	Orthopedic Clinic Association, an Arizona
5	Nonprofit Corporation; Sharecare Health
	Data Services, LLC, a Foreign Limited
6	Liability Company; HonorHealth, an
	Arizona Nonprofit Corporation; Sonoran
7	Orthopaedic Trauma Surgeons, PLLC, an
	Arizona Professional Limited Liability
8	Company; Tucson Medical Center, an
	Arizona Nonprofit Corporaton; VHS
9	Acquisition Subsidiary Number 1, Inc. d/b/a
	Abrazo Scottsdale Campus, an Arizona
10	For-Profit Health Care Corporation;
	HealthSouth Valley of the Sun
11	Rehabilitation Hospital, LLC d/b/a
	Encompass Health Valley of the Sun, a
12	Foreign Limited Liability Company; VHS
	Outpatient Clinics, Inc., d/b/a Abrazo
13	Medical Group, a Foreign For-Profit Health
	Care Corporation; VHS of Arrowhead, Inc.
14	d/b/a Abrazo Arrowhead, a Foreign For-
	Profit Health Care Corporation; Central
15	Phoenix Medical Clinic, LLC, an Arizona
	Limited Liability Company; Banner Health
16	d/b/a Banner Del E Webb Medical Center,
	an Arizona Nonprofit Corporation; Thomas
17	Jefferson University Hospitals, Inc., a
	Foreign Non-Profit Health Care
18	Corporation;
	Defendants.
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Plaintiffs, pursuant to the Arizona Rules of Civil Procedure, hereby requests that this matter be tried to a jury. DATED this 11th day of August, 2021 MICK LEVIN, P.L.C. /s/ Mick Levin Mick Levin Attorneys for Plaintiffs 

Filing ID 13299415

MICK LEVIN, ESQ., (SBN 021891) 1 micklevin@mlplc.com 2 MICK LEVIN, P.L.C. 3401 N. 32<sup>nd</sup> Street 3 Phoenix, AZ 85018 Ph: 480-865-3051 / 866-707-7222 4 Fax: 800-385-1684 5 Attorneys for Plaintiffs 6 IN THE SUPERIOR COURT OF THE STATE OF ARIZONA 7 8 IN AND FOR THE COUNTY OF MARICOPA 9 Mick Levin, PLC., an Arizona Professional Case No. \_CV2021-012712\_ 10 Limited Liability Company; Bache & Lynch, 11 PLLC, an Arizona Professional Limited MOTION TO ALTER CAPTION Liability Company; Marcos Morales, an adult and AMEND COMPLAINT 12 individual; John Novac, an adult individual; 13 Plaintiffs, 14 ٧. 15 Medicopy Services, Inc., d/b/a Medicopy, a 16 Foreign For-Profit (Business) Corporation: American Medical Response of Maricopa, 17 LLC, a Foreign Limited Liability Company; 18 Mayo Clinic Arizona, an Arizona Nonprofit Corporation: Ciox Health, LLC d/b/a IOD 19 Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign 20 Limited Liability Company; Hospital 21 Development of West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit 22 (Business) Corporation; Yuma Regional Medical Center, an Arizona Nonprofit 23 Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona, an 24 Arizona Professional Limited Liability 25 Company; Record Reproduction Services, LLC, a Foreign Limited Liability Company;

1 Record Reproduction Services, LLC d/b/a RRS Medical, LLC, a Foreign Limited Liability 2 Company; ScanStat Technologies, LLC, a Foreign Limited Liability Company; Banner 3 Medical Group d/b/a The Orthopedic Clinic Association, an Arizona Nonprofit 4 Corporation; Sharecare Health Data Services, 5 LLC, a Foreign Limited Liability Company; HonorHealth, an Arizona Nonprofit 6 Corporation: Sonoran Orthopaedic Trauma Surgeons, PLLC, an Arizona Professional 7 Limited Liability Company; Tucson Medical 8 Center, an Arizona Nonprofit Corporaton: VHS Acquisition Subsidiary Number 1, Inc. 9 d/b/a Abrazo Scottsdale Campus, an Arizona For-Profit Health Care Corporation; 10 HealthSouth Valley of the Sun Rehabilitation 11 Hospital, LLC d/b/a Encompass Health Valley of the Sun, a Foreign Limited Liability 12 Company; VHS Outpatient Clinics, Inc., d/b/a Abrazo Medical Group, a Foreign For-Profit 13 Health Care Corporation; VHS of Arrowhead, 14 Inc. d/b/a Abrazo Arrowhead, a Foreign For-Profit Health Care Corporation; Central 15 Phoenix Medical Clinic, LLC, an Arizona Limited Liability Company; Banner Health 16 d/b/a Banner Del E Webb Medical Center, an Arizona Nonprofit Corporation: Thomas 17 Jefferson University Hospitals, Inc., a Foreign 18 Non-Profit Health Care Corporation: 19 Defendants. 20

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Plaintiff, by and through counsel undersigned, hereby Moves the Court to alter the Caption in this action for the following reasons:

Allegations against Vanguard Health Management, Inc. d/b/a Abrazo
Community Health Network ("Abrazo Community Health Network") are outlined in paragraphs 12, 28, 60, 61, and 62 of Plaintiffs' complaint.

Allegations against Defendant Dignity Health are outlined in paragraphs 18, 22, 72, 73 and 74 of Plaintiffs' complaint.

These Defendants were inadvertently omitted from the caption of the Complaint.

Therefore, Plaintiff hereby moves the Court to permit filing of the attached Amended Complaint, with changes made to the Caption only, and that the Caption be amended to reflect the addition of Defendants as noted above.

A proposed Order is attached hereto for the court's convenience.

Dated this <u>26th</u> day of <u>August</u>, 2021

MICK LEVIN, PLC

/s/ Mick Levin
Mick Levin
Attorneys for Plaintiffs

1 | MICK LEVIN, ESQ., (SBN 021891)

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Attorneys for Plaintiffs

## IN THE SUPERIOR COURT OF THE STATE OF ARIZONA

### IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual; Plaintiffs.

12 v.

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Medicopy Services, Inc., d/b/a Medicopy, a
Foreign For-Profit (Business) Corporation;
American Medical Response of Maricopa, LLC,
a Foreign Limited Liability Company; Mayo
Clinic Arizona, an Arizona Nonprofit
Corporation: Ciox Health, LLC d/b/a IOD

15 Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability
16 Company; Ciox Health, LLC, a Foreign L

Company; Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit (Business) Corporation;

Yuma Regional Medical Center, an Arizona Nonprofit Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona, an

Arizona Professional Limited Liability Company; Record Reproduction Services, LLC, a Foreign

Limited Liability Company; Record
 Reproduction Services, LLC d/b/a RRS
 Medical, LLC, a Foreign Limited Liability

Medical, LLC, a Foreign Limited Liability Company; ScanStat Technologies, LLC, a Foreign Limited Liability Company; Banner Case No. <u>CV2021-012712</u>

## AMENDED COMPLAINT (As to Caption Only)

(Declaratory Judgment)

1	Medical Group d/b/a The Orthopedic Clinic		
2	Association, an Arizona Nonprofit Corporation; Sharecare Health Data Services, LLC, a		
3	Foreign Limited Liability Company; HonorHealth, an Arizona Nonprofit Corporation;		
	Sonoran Orthopaedic Trauma Surgeons, PLLC, an Arizona Professional Limited Liability		
4	Company; Tucson Medical Center, an Arizona		
5	Nonprofit Corporaton; VHS Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo		
6	Scottsdale Campus, an Arizona For-Profit Health Care Corporation; HealthSouth Valley of		
	the Sun Rehabilitation Hospital, LLC d/b/a		
7	Encompass Health Valley of the Sun, a Foreign Limited Liability Company; VHS Outpatient		
8	Clinics, Inc., d/b/a Abrazo Medical Group, a		
9	Foreign For-Profit Health Care Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo		
40	Arrowhead, a Foreign For-Profit Health Care		
10	LLC, an Arizona Limited Liability Company; Banner Health d/b/a Banner Del E Webb		
11	Medical Center, an Arizona Nonprofit		
12	Corporation; Thomas Jefferson University Hospitals, Inc., a Foreign Non-Profit Health		
13	Care Corporation; Vanguard Health Management, Inc. d/b/a Abrazo Community		
	Health Network; Dignity Health		
14	Defendants.		
15	For their complaint against Defendants, Plaintiffs plead as follows:		
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	<u>Jurisdictional Allegations</u>		
17	1. At all times material hereto, Plaintiff Mick Levin, PLC was an Arizona		
18	Professional Limited Liability Company with a principal place of business in		
19	Maricopa County, Arizona.		
20	2. At all times material hereto, Plaintiff Bache & Lynch, PLLC was an Arizona		

Professional Limited Liability Company with a principal place of business in Pima

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County, Arizona.

- At all times material hereto, Plaintiff Marcos Morales, was a resident of Maricopa County, Arizona.
- At all times material hereto, Plaintiff John Novac, was a resident of Maricopa County, Arizona.
- At all times material hereto, Defendant Medicopy Services, Inc. d/b/a Medicopy ("Medicopy"), was a Tennessee For-Profit Document Management Services Corporation.
- At all times material hereto, Defendant American Medical Response of Maricopa,
   LLC., was a Delaware Limited Liability Company doing business in Maricopa
   County, Arizona.
- 7. At all times material hereto, Defendant Central Phoenix Medical Clinic, LLC, was an Arizona Limited Liability Company.
- 8. At all times material hereto, Defendant Ciox Health, LLC d/b/a IOD Incorporated was a Georgia Limited Liability Company.
- At all times material hereto, Defendant Mayo Clinic Arizona was an Arizona
   Domestic Nonprofit Corporation.
- 10. At all times material hereto, Defendant Ciox Health, LLC. was a Georgia Limited Liability Company.
- 11. At all times material hereto, Defendant Hospital Development of West Phoenix, Inc., d/b/a Abrazo West Campus ("Abrazo West Campus") was a Delaware For-Profit Health Care Corporation doing business in Maricopa County, Arizona.
- 12. At all times material hereto, Defendant Vanguard Health Management, Inc. d/b/a
  Abrazo Community Health Network ("Abrazo Community Health Network") was a

- 22. At all times material hereto, Defendant Sonoran Orthopaedic Trauma Surgeons,
  PLLC ("Sonoran Orthopedic") was an Arizona Professional Limited Liability
  Company.
- 23. At all times material hereto, Defendant VHS Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus ("Abrazo Scottsdale Campus") was an Arizona For-Profit Health Care corporation.
- 24. At all times material hereto, Defendant HealthSouth Valley of the Sun Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun ("Encompass Health") was a Delaware Limited Liability Company doing business in Maricopa County, Arizona.
- 25. At all times material hereto, Defendant VHS Outpatient Clinics, Inc., d/b/a Abrazo Medical Group ("Abrazo Medical Group") was a Delaware For-Profit Health Care corporation doing business in Maricopa County, Arizona.
- 26. At all times material hereto, Defendant VHS of Arrowhead, Inc., d/b/a Abrazo Arrowhead ("Abrazo Arrowhead") was a Delaware For-Profit Health Care corporation doing business in Maricopa County, Arizona.
- 27. At all times material hereto, Defendant Thomas Jefferson University Hospital,
  Inc. ("Jefferson Medical Group") was a Pennsylvania corporation doing business
  in Pennsylvania.
- 28. At all times material hereto, Defendants American Medical Response of Maricopa, LLC, Mayo Clinic Arizona, Abrazo West Campus, Abrazo Community Health Network, Abrazo Scottsdale Camps, Abrazo Medical Group, Abrazo Arrowhead, Yuma Regional Medical Center, OrthoArizona, DignityHealth,

Orthopedic Clinic, HonorHealth, Sonoran Orthopedic, Central Phoenix Medical Clinic, LLC, Jefferson Medical Group, Banner Health, and Encompass Health (collectively, "Health Care Provider Defendants") were providers of health care related services.

29. Venue and jurisdiction are proper in this court. Defendants caused the acts giving rise to this declaratory relief action to occur in Maricopa County, Arizona.
Plaintiffs are residents of Arizona.

## **Class Action Certification**

- 30. Plaintiffs Mick Levin, PLC, and Bache & Lynche, PLLC bring this action under Rule 23 of the Arizona Rules of Civil Procedure. Plaintiffs Mick Levin, PLC and Bache & Lynche, PLLC bring this action on their own behalf and on behalf of Sub Class 1, pursuant to Rule 23(a) and 23(b)(2) of Ariz. R. Civ. P. Sub Class 1 consists of:
  - Similarly situated law firms where individuals request medical providers send their records to;
  - Where the personal injury law firms who are being issued invoices and billed for medical records requests not made by them.
- 31. Plaintiffs John Novac and Marcos Morales bring this action under Rule 23 of the Arizona Rules of Civil Procedure. Plaintiffs John Novac and Marcos Morales bring this action on their own behalf and on behalf of Sub Class 2, pursuant to Rule 23(a) and 23(b)(2) of Ariz. R. Civ. P. Sub Class 2 consists of:
  - Similarly situated individuals who request their own medical records from health care providers

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- Whose health care providers have refused to provide them part or all of their records after having received a request from those who qualify under Sub Class 1 for such records.
- 32. The requirements of Ariz. R. Civ. P. 23(a) and 23(b)(2), are met, as set forth below.
- 33. Arizona Courts view federal cases construing Rule 23 as authoritative. Under federal law, more than forty class members satisfies the numerosity requirement. With regard to the standard of proof necessary to satisfy class numerosity requirements, "[it] is not necessary that the members of the class be so clearly identified that any member can be presently ascertained. [cite omitted] The court may draw a reasonable inference of the size of the class from the facts before it." Sherman v. Griepentrop, 775 F.Supp. 1283, 1389 (D. Nev. 1991).
  - Pre-filing research conclusively establishes that the numerosity requirement is easily satisfied with regard to Sub Class 1 and Sub Class 2. It is common practice for patients who are personal injury claimants ("patients/claimants") to request their medical records be sent to a law firms that represent the patients/claimants. Although the law firms are not the requesting parties, it is common practice for medical providers, such as the Health Care Provider Defendants and/or their agents, to send an invoice to the law firms, rather than the patients/claimants who request the medical records be sent to the law firms. On occasion, a patient/claimant may request a medical provider such as the Health Care Provider Defendants provide the patient/claimant with their own medical records after requesting a medical provider, such as the Health Care

Provider Defendants, provide their records to a law firm and for such medical providers, such as Health Care Provider Defendants, to refuse to provide patients/claimants with their full medical records upon request.

- 35. The commonality requirement "requires simply that there exist a question of law or fact common to the class." *Lennon v. First National Bank of Arizona*, 21 Ariz. App. 306, 309 (1974). "The existence of share legal issues with divergent factual predicates is sufficient, as is a common core of salient facts coupled with disparate legal remedies within the class." *Parra v. Bashas' Inc.*, 536 F.3d 975, 978 (9th Cir. 2008).
- 36. Class members of Sub Class 1 are Arizona resident personal injury law firms.

  Defendants are medical providers and their agents sending medical records to law firms in Arizona. All events at issue occurred in Arizona. One statute of limitation applies on each cause of action. Only Arizona affirmative defenses apply. The only legal issue is whether Health Care Provider Defendants, through their agents, have a contract with Sub Class 1 members. Likewise, the factual issues are virtually identical.
- 37. Class members of Sub Class 2 are Arizona residents and Defendants are medical providers and their agents operating in Arizona. One state statute of limitation applies on each cause of action. Only Arizona affirmative defenses apply. The only legal issue is whether Health Care Provider Defendants are required to provide full medical records to patients upon request. The facts as set forth in the proposed class definition provide for little factual variance.

- 38. As with the numerosity requirement, Arizona courts follow the Federal requirements for typicality: "[U]nder the rule's permissive standards, representative claims are 'typical' if they are reasonably coextensive with those of absent class members; they need not be substantially identical." *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1019 (9th Cir. 1998); *Staton v. Boeing*, 327 F.3d 938, 957 (9th Cir. 2003).
- 39. With respect to Sub Class 1, class representatives are in a factual and legal posture identical to the class members. All are Arizona personal injury law firms. All have not requested medical records sent to them, rather, patients/claimants have requested medical records sent to the Arizona personal injury law firms. In each instance, the Health Care Provider Defendants and/or their agents have billed the personal injury law firm for records requested by a patient of Health Care Provider Defendants.
- 40. With respect to Sub Class 2, class representatives are in a factual and legal posture identical to the class members. All are Arizona residents. All have requested their own medical records from providers after having requested their medical records be sent to a law firm. In each case, the medical provider has refused to provide the Arizona resident their complete records.
- 41. The adequacy element consists of both the adequacy of named plaintiff's counsel, and the adequacy of representation provided in protecting the different, separate, and distinct interest of the class members. In the present case, Plaintiff's counsel is capable of adequately representing both Sub Class 1 and

Sub Class 2. Furthermore, Plaintiff's interests are not antagonistic to the rest of the class.

- 42. Sub Class 1 and Sub Class 2 seeks certification pursuant to Ariz. R. Civ. P. 23(b)(2).
- 43. Rule 23(b)(2) certification is appropriate if "the party opposing the class has acted or refused to act on grounds generally applicable to the class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the class as a whole." Ariz. R. Civ. P. 23(b)(2).
- 44. Arizona has no relevant published case law on this point. Federal law states: "[I]n order to permit certification under this rule, the claim for monetary damages must be secondary to the primary claim for injunctive or declaratory relief." *Molski v. Gleich*, 318 F.3d 937, 947 (9th Cir. 2003). A Rule 23(b)(2) claim is not limited solely to declaratory and injunctive relief, but such relief must predominate. *Id.*
- 45. Defendants have acted on grounds that apply generally to the class. Health Care Provider Defendants have invoiced/charged members of Sub Class 1 themselves or through their agents for records members of Sub Class 1 did not request. Health Care Provider Defendants have refused to give members of Sub Class 2 their complete medical records as members of Sub Class 2 are entitled under law.
- 46. Sub Class 1 and Sub Class 2 meet the criterion for Rule 23(b)(2) certification in that members of Sub Class 1 and Sub Class 2 only seek declaratory relief.

## <u>COUNT I – Declaratory Judgment</u> (Sub Class 1)

47. Plaintiffs reiterate the foregoing as if fully reproduced herein.

- 48. Defendant American Medical Response of Maricopa, LLC's patient, Mable Woo, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- Upon information and belief, Defendant Medicopy is Defendant American
   Medical Response of Maricopa, LLC's agent.
- 50. Upon information and belief, Defendant American Medical Response of Maricopa, LLC contracted with Defendant Medicopy to manage medical record requests. Defendant Medicopy sent the records and issued Plaintiff Mick Levin, PLC., an invoice for the records requested by Defendant American Medical Response of Maricopa, LLC's patient.
- 51. Defendant Jefferson Medical Group's patient, Shamika Cohen, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- 52. Upon information and belief, Defendant Ciox Health, LLC is Defendant Jefferson Medical Group's agent.
- 53. Upon information and belief, Defendant Jefferson Medical Group contracted with Defendant Ciox Health, LLC to manage medical record requests. Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC., an invoice for the records requested by Defendant Jefferson medical Group's patient.
- 54. Defendant Mayo Clinic Arizona's patient, Linda Benmour, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- 55. Upon information and belief, Defendant Ciox Health, LLC d/b/a IOD Incorporated is Defendant Mayo Clinic Arizona's agent.

- 56. Upon information and belief, Defendant Mayo Clinic Arizona contracted with Defendant Ciox Health, LLC d/b/a IOD Incorporated to manage medical record requests. Defendant Ciox Health, LLC d/b/a IOD Incorporated sent the records and issued Plaintiff Mick Levin, PLC, an invoice for the records requested by Defendant Mayo Clinic Arizona's patient.
- 57. Defendant Abrazo West Campus' patient, Kristin Hart, requested medical records from her treatment be sent to Plaintiff Mick Levin, PLC.
- 58. Upon information and belief, Defendant Ciox Health, LLC is Defendant Abrazo West Campus' agent.
- 59. Upon information and belief, Defendant Abrazo West Campus contracted with Defendant Ciox Health, LLC to manage medical record requests. Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC, an invoice for the records requested by Abrazo West Campus' patient.
- 60. Defendant Abrazo Community Health Network's patient, Emmett Pipkins, requested medical records from his treatment be sent to Plaintiff Mick Levin, PLC.
- 61. Upon information and belief, Defendant Ciox Health, LLC is Defendant Abrazo Community Health Network's agent.
- 62. Upon information and belief, Defendant Abrazo Community Health Network contracted with Defendant Ciox Health, LLC to manage medical record requests. Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC, an invoice for the records requested by Defendant Abrazo Community Health Network's patient.

- 63. Defendant Yuma Regional Medical Center's patient, Jose Ortiz, requested medical records from his treatment be sent to Plaintiff Mick Levin, PLC.
- 64. Upon information and belief, Defendant Ciox Health, LLC is Defendant Yuma Regional Medical Center's agent.
- 65. Upon information and belief, Defendant Yuma Regional Medical Center contracted with Defendant Ciox Health, LLC. to manage medical record requests. Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC an invoice for the records requested by Defendant Yuma Regional Medical Center's patient.
- 66. Defendant Encompass Health's patient, Kristin Hart, requested records of her medical treatment be sent to Plaintiff Mick Levin, PLC.
- 67. Upon information and belief, Defendant Ciox Health, LLC is Defendant Encompass Health's agent.
- 68. Upon information and belief, Defendant Encompass Health contracted with Defendant Ciox Health, LLC to manage medical record requests. Defendant Ciox Health, LLC sent the records and issued Plaintiff Mick Levin, PLC an invoice for the records Plaintiff's client requested from Defendant Encompass.
- 69. Defendant OrthoArizona's patients, Janice Parker and Jennifer Darchuk, requested records of their medical treatment be sent to Plaintiff Mick Levin, PLC.
- Upon information and belief, Defendant RRS Medical is Defendant
   OrthoArizona's agent.
- 71. Upon information and belief, Defendant OrthoArizona contracted with Defendant RRS Medical to manage medical record requests. Defendant RRS Medical sent

- the records and issued Plaintiff Mick Levin, PLC invoices for records requested Defendant OrthoArizona's patients.
- 72. Defendant Dignity Health's patients, Lorenza Alonzo and Aguero Molina, requested records of their medical treatment be sent to Plaintiff Mick Levin, PLC.
- 73. Upon information and belief, Defendant ScanStat Technologies, LLC is Defendant Dignity Health's agent.
- 74. Upon information and belief, Defendant Dignity Health contracted with Defendant ScanScat Technologies, LLC to manage medical record requests. Defendant ScanStat Technologies, LLC sent the records and issued Plaintiff Mick Levin, PLC invoices for the records requested by Defendant Dignity Health's patients.
- 75. Defendant Orthopedic Clinic's patient, Daniel Parent, requested records of his medical treatment be sent to Plaintiff Mick Levin, PLC.
- 76. Upon information and belief, Defendant ScanStat Technologies, LLC Is Defendant Orthopedic Clinic's agent.
- 77. Upon information and belief, Defendant Orthopedic Clinic contracted with Defendant ScanStat Technologies, LLC to manage medical record requests. Defendant ScanStat Technologies, LLC sent the records and issued Plaintiff Mick Levin, PLC invoices for records requested by Defendant Orthopedic Clinic's patients.
- 78. Defendant Central Phoenix Medical Clinic, LLC's patient, Mable Woo, requested her medical records be sent to Plaintiff Mick Levin, PLC.
- Upon information and belief, Defendant Sharecare is Defendant Central Phoenix
   Medical Clinic, LLC's agent.

- 80. Upon information and belief, Defendant Central Phoenix Medical Clinic, LLC contracted with Defendant Sharecare to manage medical record requests.
  Defendant Sharecare sent the records and issued Plaintiff Mick Levin, PLC an invoice for the records requested by Defendant Central Phoenix Medical Clinic, LLC's patient.
- 81. Defendant HonorHealth's patients, Jennifer Darchuk, Celeste Mohar, Peter Bruno, Linda Benmour, Tyler Corless-Bishop, Eileen Muro, Paula Jackson, and Emmett Pipkins, requested records of their medical treatment be sent to Plaintiff Mick Levin, PLC.
- 82. Upon information and belief, Defendant Sharecare is Defendant HonorHealth's agent.
- 83. Upon information and belief, Defendant HonorHealth contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff Mick Levin, PLC invoices for the records requested by Plaintiff's clients from Defendant HonorHealth.
- 84. Defendant Sonoran Orthopedic's patient, Kristin Hart, requested records of her medical treatment be sent to Plaintiff Mick Levin, PLC.
- 85. Upon information and belief, Defendant Sharecare is Defendant Sonoran Orthopedic's agent.
- 86. Upon information and belief, Defendant Sonoran Orthopedic contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff Mick Levin, PLC invoices for records requested by Defendant Sonoran Orthopedic's patient.

- Defendant Abrazo Scottsdale Campus' patient, Emmett Pipkins, requested records of his medical treatment be sent to Plaintiff Mick Levin, PLC.
- 88. Upon information and belief, Sharecare is Defendant Abrazo Scottsdale Campus' agent.
- 89. Upon information and belief, Defendant Abrazo Scottsdale Campus contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff Mick Levin, PLC an invoice for the record request made by Defendant Abrazo Scottsdale Campus' patient.
- 90. Defendant Abrazo Medical Group's patient, Anahi Rodriguez, requested their medical records be sent to Plaintiff Mick Levin, PLC.
- 91. Upon information and belief, Defendant Sharecare is Defendant Abrazo Medical Group's agent.
- 92. Upon information and belief, Defendant Abrazo Medical Group contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff Mick Levin, PLC an invoice for the record request made by Plaintiff Mick Levin, PLC's client.
- 93. Defendant Abrazo Arrowhead's patient, Emmett Pipkins, requested records of his medical treatment be sent to Plaintiff Mick Levin, PLC.
- 94. Upon information and belief, Defendant Sharecare is Defendant Abrazo Arrowhead's agent.
- 95. Upon information and belief, Defendant Abrazo Arrowhead contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare

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sent the records and issued Plaintiff Mick Levin, PLC an invoice for records requested by Defendant Abrazo Arrowhead's patient.

- 96. Defendant Tucson Medical Center's patient, Jennifer Lopez, requested records of her medical treatment be sent to Plaintiff Bache & Lynche, PLLC.
- 97. Upon information and belief, Defendant Tucson Medical Center contracted with Defendant Sharecare to manage medical record requests. Defendant Sharecare sent the records and issued Plaintiff an invoice for the request made by Defendant Tucson Medical Center's patient.
  - In each instance, Health Care Provider Defendants are charging Plaintiff Mick
    Levin, PLC, Plaintiff Bache & Lynche, PLLC and other members of Sub Class 1
    for medical records not requested by Plaintiff Mick Levin, PLC, and Bache &
    Lynche, PLLC. In each instance, *patients* of Health Care Provider Defendants
    are requesting their medical records to be sent to a third party/law firm (members
    of Sub Class 1). Heath Care Provider Defendants then sent the medical records
    and a bill for the medical records to the third party/law firms/members of Sub
    Class 1. The members of Sub Class 1 did not enter into any agreement or make
    any requests of Health Care Provider Defendants.
- 99. Plaintiffs respectfully move this Court to hold there is no contract between Health Care Provider Defendants and members of Sub Class 1 when patients of clients of Sub Class 1/patients of Health Care Provider Defendants request their medical records to be sent to members of Sub Class 1.

## <u>COUNT II – Declaratory Judgment</u> (Sub Class 2)

100. Plaintiffs reiterate the foregoing as if fully reproduced herein.

- 101. On February 15, 2020, Plaintiff Marcos Morales ("Marcos") sent a request to Defendant HonorHealth for records of his medical treatment at Defendant HonorHealth's John C Lincoln North Mountain Hospital facility be sent to Plaintiff Mick Levin, PLC.
- 102. On March 2, 2020, Defendant Sharecare issued Plaintiff Mick Levin, PLC an invoice indicating Marcos's medical records consisted of 665 pages.
- 103. On or about March 23, 2020, Marcos went to Defendant HonorHealth's John C Lincoln North Mountain Hospital Facility and requested his full medical records.
- 104. Defendant HonorHealth provided to Marcos only 49 pages of medical records.
- 105. On April 22, 2020, Plaintiff John Novac ("John") went to Defendant Banner Health's Del E Webb location to collect his son's medical records.
- 106. Employees and/or agents of Defendant Banner Health provided John with incomplete medical records.
- 107. On May 12, 2020, John returned to Defendant Banner Health's Del E Webb location. John once again requested his son's full medical records. John was told by employees and/or agents of Defendant Banner Health John already received all of the records John was entitled to. If John would like the complete medical records, according to Defendant Banner Health employees and/or agents, John's attorney must request the records to receive a complete copy of them.
- 108. Under A.R.S. 12-2293, Defendants HonorHealth and Banner Health must "on the written request of a patient . . . for access to or copies of the patient's medical records and payment records, the health care provider in possession of the record shall provide access to or copies of the records to the patient. . .".

- 109. Upon information and belief, Defendants HonorHealth and Banner Health refused to provide Marcos, John, and other members of Sub Class 2 their complete medical records upon valid request pursuant to A.R.S. 12-2293 due to the involvement of an attorney's office.
- 110. Plaintiffs respectfully move this Court to require Defendants HonorHealth and Banner Health to provide Marcos, John, and other members of Sub Class 2 their complete medical records upon valid request pursuant to A.R.S. 12-2293 regardless of any other request.

WHEREFORE, Plaintiffs on behalf of themselves, Sub Class 1 and Sub Class 2, pray for judgment against Defendants as follows:

- A. Certify this case as a class action, pursuant to Rule 23(a) and 23(b)(2).
- B. Declare that there is no contract between Health Care Provider Defendants and members of Sub Class 1.
- C. Require that Defendants HonorHealth and Banner Health provide their medical records to members of Sub Class 2.
- D. Award costs and attorneys fees pursuant to A.R.S. 12-341 and A.R.S. 12-341.01.
  - E. Provide such other relief as this Court deems just and proper.

DATED this 26th day of August, 2021

MICK LEVIN, P.L.C.

/s/ Mick Levin
Mick Levin
Attorneys for Plaintiffs

Electronically Filed \* Y. Moralez, Deputy 9/2/2021 12:24:43 PM Filing ID 13329536

#### **MICK LEVIN, ESQ., (SBN 021891)** 1

micklevin@mlplc.com

MICK LEVIN, P.L.C.

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3401 N 32nd Street

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Ph: 480-865-3051 / 866-707-7222

Fax: 800-385-1684 Attorneys for Plaintiff

### IN THE SUPERIOR COURT OF THE STATE OF ARIZONA

### IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual;

Plaintiffs,

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Medicopy Services, Inc., d/b/a Medicopy, a Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, LLC, a Foreign Limited Liability Company; Mayo Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability Company: Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of

West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit (Business) Corporation; 18 Yuma Regional Medical Center, an Arizona

Nonprofit Corporation; Orthopedic Specialists of

North America, PLLC d/b/a OrthoArizona, an Arizona Professional Limited Liability Company; Record Reproduction Services, LLC, a Foreign

Limited Liability Company; Record Reproduction Services, LLC d/b/a RRS Medical, LLC, a

Foreign Limited Liability Company: ScanStat

Case No. CV2021-012712

**NOTICE OF FILING WAIVER OF SERVICE RE: DEFENDANT: HealthSouth** Valley of the Sun Rehabilitation Hospital, LLC d/b/a Encompass **Health Valley of the Sun** 

1	Technologies, LLC, a Foreign Limited Liability
2	Company; Banner Medical Group d/b/a The Orthopedic Clinic Association, an Arizona
3	Nonprofit Corporation; Sharecare Health Data Services, LLC, a Foreign Limited Liability
3	Company; HonorHealth, an Arizona Nonprofit
4	Corporation; Sonoran Orthopaedic Trauma
5	Surgeons, PLLC, an Arizona Professional Limited Liability Company; Tucson Medical
	Center, an Arizona Nonprofit Corporaton; VHS
6	Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an Arizona For-
7	Profit Health Care Corporation; HealthSouth
	Valley of the Sun Rehabilitation Hospital, LLC
8	d/b/a Encompass Health Valley of the Sun, a Foreign Limited Liability Company; VHS
9	Outpatient Clinics, Inc., d/b/a Abrazo Medical
10	Group, a Foreign For-Profit Health Care
10	Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo Arrowhead, a Foreign For-Profit Health
11	Care Corporation; Central Phoenix Medical
12	Clinic, LLC, an Arizona Limited Liability Company; Banner Health d/b/a Banner Del E
12	Webb Medical Center, an Arizona Nonprofit
13	Corporation; Thomas Jefferson University
14	Hospitals, Inc., a Foreign Non-Profit Health Care Corporation;
15	Defendants.
16	Plaintiff, by and through counsel undersigned, hereby files the attached
17	signed Waiver of Service of Summons for Defendant HealthSouth Valley of the
18	Sun Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun.
19	DATED this _2nd day of <u>September</u> , 2021
20	MICK LEVIN, P.L.C.
21	/s/ Mick Levin
22	Mick Levin
~~	Attorneys for Plaintiff

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1
    DATED this _2nd__ day of <u>September__,</u> 2021
 2
    ORIGINAL of the foregoing E-FILED with:
 3
    Clerk of the Court
    Maricopa County Superior Court
 4
    COPY of the foregoing Mailed to:
 5
 6
    Jessica Gale
    Spencer Fane, LLP
    2415 E Camelback Rd., Suite 600
 7
    Phoenix, AZ 85016
 8
    /s/ C. Berry_
 9
    Christy Berry
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1 | MICK LEVIN, ESQ., (SBN 021891) micklevin@mlplc.com MICK LEVIN, P.L.C. 3 | 3401 N. 32<sup>nd</sup> Street Phoenix, AZ 85018 Ph: 480-865-3051 / 866-707-7222 Fax: 800-385-1684 5 | Attorneys for Plaintiffs

## IN THE SUPERIOR COURT OF THE STATE OF ARIZONA

### IN AND FOR THE COUNTY OF MARICOPA

Mick Levin, PLC., an Arizona Professional Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability Company; Marcos Morales, an adult individual; John Novac, an adult individual;

Plaintiffs.

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Medicopy Services, Inc., d/b/a Medicopy, a Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, LLC, a Foreign Limited Liability Company; Mayo Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD Incorporated, a Foreign Limited Liability Company; Ciox Health, LLC, a Foreign Limited Liability Company; Hospital Development of West Phoenix, Inc. d/b/a Abrazo West Campus a Foreign For-Profit (Business) Corporation; Yuma Regional Medical Center, an Arizona Nonprofit Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona, an Arizona Professional Limited Liability Company; Record Reproduction Services, LLC, a Foreign Limited Liability Company;

Case No. <u>CV2021-012712</u>

WAIVER OF SERVICE RE:
DEFENDANT
HealthSouth Valley of the Sun
Rehabilitation Hospital, LLC
d/b/a Encompass Health
Valley of the Sun

1 Record Reproduction Services, LLC d/b/a RRS Medical, LLC, a Foreign Limited 2 Liability Company; ScanStat Technologies, LLC, a Foreign Limited Liability Company: 3 Banner Medical Group d/b/a The Orthopedic Clinic Association, an Arizona Nonprofit 4 Corporation; Sharecare Health Data 5 Services, LLC, a Foreign Limited Liability Company; HonorHealth, an Arizona 6 Nonprofit Corporation: Sonoran Orthopaedic Trauma Surgeons, PLLC, an Arizona 7 Professional Limited Liability Company: 8 Tucson Medical Center, an Arizona Nonprofit Corporaton; VHS Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an Arizona For-Profit Health Care 10 Corporation; HealthSouth Valley of the Sun 11 Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun, a 12 Foreign Limited Liability Company; VHS Outpatient Clinics, Inc., d/b/a Abrazo Medical 13 Group, a Foreign For-Profit Health Care 14 Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo Arrowhead, a Foreign For-Profit 15 Health Care Corporation; Central Phoenix Medical Clinic, LLC, an Arizona Limited 16 Liability Company; Banner Health d/b/a Banner Del E Webb Medical Center, an 17 Arizona Nonprofit Corporation; Thomas 18 Jefferson University Hospitals, Inc., a Foreign Non-Profit Health Care Corporation; 19

TO: Plaintiffs and Mick Levin, attorney:

Defendants.

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I, <u>JUSICA</u> (AAL), acknowledge receipt of your request that I waive service of summons upon HealthSouth Valley of the Sun Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun. in the above

captioned action in the Superior Court of the State of Arizona in and for the County of Maricopa.

I have received a copy of the complaint in the action, two copies of this instrument, and a means by which I can return the signed waiver to you without cost to me. I agree to save the cost of service of a summons and an additional copy of the complaint in this lawsuit by not requiring that I (or the entity on whose behalf I am acting) be served with judicial process in the manner provided by the Arizona Rules of Civil Procedure.

I (or the entity on whose behalf I am acting) will retain all defenses or objections to the lawsuit or to the jurisdiction or venue of the court except for objections based on a defect in the summons or in the service of the summons.

I understand that a judgment may be entered against me (or the party on whose behalf I am acting) if an answer or motion under Rule 12 is not served upon you within sixty (60) days after the Request for Waiver of Service of Summons was sent, or within ninety (90) days after that date if the request was sent outside the United States.

DATED this day of September, 202

Representative for Health South Valley of the Sun Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun

## <u>DUTY TO AVOID UNNECESSARY COSTS OF SERVICE OF SUMMONS</u>

Rule 4.1 and Rule 4.2 of the Arizona Rules of Civil Procedure require certain parties to cooperate in saving unnecessary costs of service of the summons and

the pleading. A defendant located in the United States who, after being notified of an action and asked by a plaintiff located in the United States to waive service of a summons, fails to do so will be required to bear the cost of such service unless good cause be shown for its failure to sign and return the waiver.

It is not good cause for a failure to waive service that a party believes that the complaint is unfounded, or that the action has been brought in an improper place or in a court that lacks jurisdiction over the subject matter of the action or over its person or property. A party who waives service of the summons retains all defenses and objections (except any relating to the summons or to the service of the summons), and may later object to the jurisdiction of the court or to the place where the action has been brought.

A defendant who waives service must, within the time specified on the waiver form, serve on the plaintiff's attorney (or unrepresented plaintiff) a response to the complaint and also must file a signed copy of the response with the court. If the answer or motion is not served within this time, a default judgment may be taken against that defendant. By waiving service, a defendant is allowed more time to answer than if the summons had been actually served when the request for waiver of service was received.

Electronically Filed \* T. Hays, Deputy 9/9/2021 11:30:53 AM Filing ID 13353505

		9/9/2 Fil
1	MICK LEVIN, ESQ., (SBN 021891) micklevin@mlplc.com	
2	MICK LEVIN, P.L.C.	
3	3401 N 32nd Street Phoenix, AZ 85018 Ph: 480-865-3051 / 866-707-7222	
4	Fax: 800-385-1684	
5	Attorneys for Plaintiff	
6	IN THE SUPERIOR COURT OF THE	STATE OF ARIZONA
7	IN AND FOR THE COUNTY OF MARICOPA	
8	Mick Levin, PLC., an Arizona Professional	
9	Limited Liability Company; Bache & Lynch, PLLC, an Arizona Professional Limited Liability	Case No. <u>CV2021</u>
10	Company; Marcos Morales, an adult individual; John Novac, an adult individual;	NOTICE OF FILING WAIVER OF SERV
11	Plaintiffs,	DEFENDANT : Sca Technologies, LLC
12	v.	
13	Medicopy Services, Inc., d/b/a Medicopy, a	
14	Foreign For-Profit (Business) Corporation; American Medical Response of Maricopa, LLC, a Foreign Limited Liability Company; Mayo	

Clinic Arizona, an Arizona Nonprofit Corporation; Ciox Health, LLC d/b/a IOD

Incorporated, a Foreign Limited Liability

Company; Ciox Health, LLC, a Foreign Limited

Liability Company; Hospital Development of West Phoenix, Inc. d/b/a Abrazo West Campus

a Foreign For-Profit (Business) Corporation; Yuma Regional Medical Center, an Arizona

Nonprofit Corporation; Orthopedic Specialists of North America, PLLC d/b/a OrthoArizona, an

Arizona Professional Limited Liability Company; Record Reproduction Services, LLC, a Foreign

Limited Liability Company; Record Reproduction

Services, LLC d/b/a RRS Medical, LLC, a

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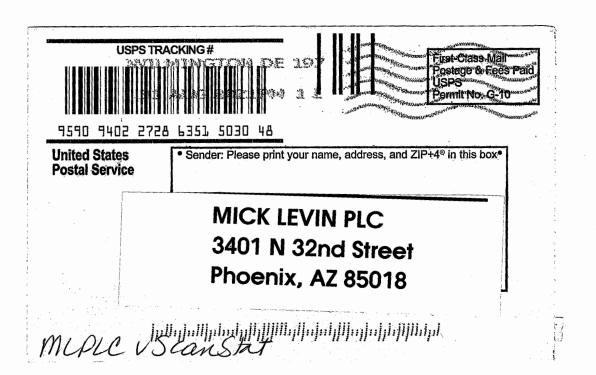
Case No. \_CV2021-012712\_

**NOTICE OF FILING WAIVER OF SERVICE RE: DEFENDANT: ScanStat Technologies, LLC** 

1	Foreign Limited Liability Company; ScanStat Technologies, LLC, a Foreign Limited Liability		
2	Company; Banner Medical Group d/b/a The Orthopedic Clinic Association, an Arizona		
3	Nonprofit Corporation; Sharecare Health Data Services, LLC, a Foreign Limited Liability		
4	Company; HonorHealth, an Arizona Nonprofit		
5	Corporation; Sonoran Orthopaedic Trauma Surgeons, PLLC, an Arizona Professional		
6	Limited Liability Company; Tucson Medical Center, an Arizona Nonprofit Corporaton; VHS		
7	Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an Arizona For-		
8	Profit Health Care Corporation; HealthSouth Valley of the Sun Rehabilitation Hospital, LLC		
9	d/b/a Encompass Health Valley of the Sun, a Foreign Limited Liability Company; VHS		
10	Outpatient Clinics, Inc., d/b/a Abrazo Medical Group, a Foreign For-Profit Health Care		
11	Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo Arrowhead, a Foreign For-Profit Health		
12	Care Corporation; Central Phoenix Medical Clinic, LLC, an Arizona Limited Liability		
13	Company; Banner Health d/b/a Banner Del E Webb Medical Center, an Arizona Nonprofit		
14	Corporation; Thomas Jefferson University Hospitals, Inc., a Foreign Non-Profit Health Care		
15	Corporation;		
16	Defendants.		
17	Plaintiff, by and through counsel undersigned, hereby files the attached		
18	signed Waiver of Service of Summons for Defendant ScanStat Technologies, LLC.		
19			
	DATED this _9th_ day of _September_, 2021		
20	MICK LEVIN, P.L.C.		
21	<u>/s/ Mick Levin</u> Mick Levin		
22	Attorneys for Plaintiff		

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1
    DATED this _9th__ day of September, 2021
 2
    ORIGINAL of the foregoing E-FILED with:
 3
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    Maricopa County Superior Court
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    c/o Statutory Agent
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 7
    9 E. Loockerman St., Ste. 311
    Dover, DE 19901
 8
 9
    /s/ C. Berry_
    Christy Berry
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1 2	Corporation; Sharecare Health Data Services, LLC, a Foreign Limited Liability Company; HonorHealth, an Arizona	
	Nonprofit Corporation; Sonoran	
3	Orthopaedic Trauma Surgeons, PLLC, an Arizona Professional Limited Liability	
4	Company; Tucson Medical Center, an Arizona Nonprofit Corporation; VHS	
5	Acquisition Subsidiary Number 1, Inc. d/b/a Abrazo Scottsdale Campus, an	
6	Arizona For-Profit Health Care	
7	Corporation; HealthSouth Valley of the Sun Rehabilitation Hospital, LLC d/b/a	
8	Encompass Health Valley of the Sun, a Foreign Limited Liability Company; VHS	
9	Outpatient Clinics, Inc., d/b/a Ábrazo Medical Group, a Foreign For-Profit	
	Health Care Corporation; VHS of Arrowhead, Inc. d/b/a Abrazo Arrowhead,	
10	a Foreign For-Profit Health Care	
11	Corporation; Central Phoenix Medical Clinic, LLC, an Arizona Limited Liability	
12	Company; Banner Health d/b/a Banner Del E Webb Medical Center, an Arizona	
13	Nonprofit Corporation; Thomas Jefferson	
14	University Hospitals, Inc., a Foreign Non- Profit Health Care Corporation;	
15	Defendants.	
16	Andrew M. Federhar and Jessica A. Gale, of the law firm of Spencer Fane LLP,	
17	hereby give notice of their appearance as counsel of record for Defendant HealthSouth	
18	Valley of the Sun Rehabilitation Hospital, LLC d/b/a Encompass Health Valley of the Sun	
19	in the above-captioned matter.	
20	DATED this 3 <sup>rd</sup> day of September, 2021.	
21	SPENCER FANE LLP	
22	/ / A 1 34 T 1 1	
23	/s/ Andrew M. Federhar Andrew M. Federhar	
24	Jessica A. Gale Attorneys for Defendant	
25	HealthSouth Valley of the Sun Rehabilitation Hospital, LLC d/b/a	
26	Encompass Health Valley of the Sun	
27		
28		

- 2 -

## E-FILED this 3<sup>rd</sup> day of September, 2021, and a COPY e-mailed/mailed the same date to: Mick Levin, ESQ. MICK LEVIN, P.L.C. 3401 N. 32<sup>nd</sup> Street Phoenix, AZ 85018 micklevin@mlplc.com Attorney for Plaintiffs /s/ Katrina Thomas\_ - 3 -